

**PLAN B - ENGINEER CALL OUT**

Thank you for your request for an engineer to attend site to carry out works to your equipment. Please complete this form and fax it back to our offices on fax number 01342 835930 or email [service@airtech.co.uk](mailto:service@airtech.co.uk)

**DATE:** .....

**AIRTECH REF:** .....

**COMPANY NAME:** .....

**ADDRESS:** .....  
.....  
.....

**TELEPHONE NO:** .....

**FAX NO:** .....

**CONTACT NAME:** .....

**EMAIL:** .....

**COMPANY REGISTRATION NUMBER:** .....

**INVOICE ADDRESS:** (If different from above)  
.....  
.....  
.....

**EQUIPMENT & LOCATION:** (e.g. Daikin 2nd Floor Comms)  
.....

**STATE PROBLEM:**  
.....

**We hereby agree to the call out charge:**  
Call-out: £99.00 + VAT including 1st hour & travelling  
Additional time: £48.00 + VAT per hour

**ORDER NO:** .....  
(If applicable)

**DATE:** .....

**SIGNED:** ..... **PRINT:** ..... **POSITION:** .....

- Please note:-
- Guarantee: We try to provide our customers with a 24-48 hour service. However during the hot summer months it can be up to 96 hours for an engineer to attend.
  - The engineer's vehicles carry a reasonable amount of spares to cover the most common unit faults, but we would advise our customers of the larger type of installations to carry a minimum quantity of spares and consumables to maintain equipment in an operational condition in the unlikely event of our engineers stock being used on a previous
  - The above price excludes Parts, Refrigerant Gases and Cleaning Materials.
  - Prices valid until 31st March 2013